

Qualitative measures:			Key to direction of travel:		
Positive	Similar	Negative	Increase 10% or more	Similar	Decrease 10% or more

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Monthly Data												% change from prev. period	% change from same period prev. yr	DoT	12 month average	12-mnth max value	Percentage?	Benchmarking (Updated Mar-19, using 17-18 data)			Target 17-18	Target 18-19	Target 19-20	Commentary (Sep-19):							
					May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19							May-19	Jun-19	Jul-19					Aug-19	Sep-19	Stat. Neighbour	England	SE region		
EH1a	Number of Early Help Assessment (EHA) started in the month	Sharon Hawkins	Sean Holehouse	Children and families benefit from an early help offer that is rooted in a good understanding of their needs.	37	19	42	18	17	20	9	21	14	81	270	60	57	144	96	126	41	↓	-67%	↑	141%		78	270	-	Local	Local	Local				Improvement work is continuing to achieve standards in recording compliance within the direct delivered early help teams. This has significantly increased the recording of completed EHAs on all open individuals. NB. EHAs completed by the Solent NHS delivery teams within the Integrated Early Help & Prevention Service are recorded on Solent's S1 & therefore not included in this measure presently. The new Early Help Hub has been in operation since mid June which has further streamlined the Early Help pathway. Decrease in EHAs started in September following reduction in referrals from schools during summer school holidays.
EH1c	Number of Early Help Assessment (EHA) completed in the month INCLUDING adults aged 21+	Sharon Hawkins	Sean Holehouse	Assessments are completed for adult family members where a need for support is identified.	14	19	12	12	22	9	21	28	22	193	898	159	163	237	217	232	168	↓	-28%	↑	664%		196	898	-	Local	Local	Local	288	336	TBC	As above improvement work being implemented. The increased volume of EHAs completed on all open individuals is an accurate record of work flow in the direct delivery EH teams recording on Paris.
EH1b	Number of Early Help Plans (EHPs) opened in the month (includes EHPs completed, and those still open at end of period)	Sharon Hawkins	Sean Holehouse	Children and families benefit from early help plans that meet their presenting needs.	104	80	69	63	53	66	67	88	94	329	519	124	176	223	245	180	128	↓	-29%	↑	142%		187	519	-	Local	Local	Local				As above on improvement work. The majority (>90%) of EHAs outcome is to continue to EH planning. A number of plans will also end as cases close after an average of 6 months family support engagement.
EH14b	Number of Early Help Assessment (EHA) completed, EXCLUDING adults aged 21+	Sharon Hawkins	Sean Holehouse	Assessments are completed for a children where a need for early help support is identified.	-	-	22	25	36	74	43	89	56	166	560	104	110	165	138	161	111	↓	-31%	↑	208%		148	560	-	Local	Local	Local				As improvement work is implemented. The increased volume of EHAs completed on all open individuals is an accurate record of work flow in the direct delivery EH teams recording on Paris.
CIN5	Number of all Children in Need (CIN) (including Child Protection (CP) / Looked after Children (LAC) / Care Leavers	Sharon Hawkins	Stuart Webb	Children and families receive support safely, at the right threshold and in a timely manner; supported by the interface between Early Help and Social Care.	-	-	1999	1967	1920	1957	1937	1900	1859	1975	2252	2384	2522	2778	2976	2945	2874	→	-2%	↑	50%		2363	2976	-	Local	Local	Local				
LSCB17a	Percentage of 16-17 year olds NEET or whose activity is not known	Denise Edgill	Debbie Blythe	Young people benefit from an effective work to engage them in education, training and employment.		5.9%			6.2%			7.8%			7.0%								n/a	-	n/a	▼	7.2%	7.8%	P	6.1%	6.0%	6.4%				
YO2	Number of first time entrants to the Youth Justice System per 100,000 10-17 year olds in period	Denise Edgill	Debbie Blythe	Young people are appropriately diverted from entry into the criminal justice system through the local diversion / prevention offer.		434			439			399			397								n/a	-	n/a	▼	-	0	-	417	327	256				
FM011	Families attached per quarter	Sharon Hawkins	Sean Holehouse	Families benefit from a robust local Troubled Families offer. (Families Matter)		116			97			155			125								n/a	-	n/a	▲	130	155	-	Local	Local	Local				In the last year our performance plateaued, whilst other areas improved, meaning we were in the lowest decile of performers in the country for 2018/19. Additional internal resource has been secured & a multi-disciplinary FM Health Check Group established to increase the recording of the families being worked with and evidencing improved outcomes with increased PbR claims. An additional 27 families have been attached last month (171 for the year) which brings our total above the 2,230 national TF programme target to 2,401 total families worked with. NB. We will receive attachment income to the 2,230 target only, therefore 122 of the 171 will be financially eligible as 2,108 attached by the end of 2018/19 (£122,000).
FM012	Payment per result (PBR) claims attached per quarter	Sharon Hawkins	Sean Holehouse	Family engagement in the Families Matter programme translates into PBR, for further investment into the programme.		57			0			38			16								n/a	-	n/a	▲	46	85	-	Local	Local	Local				For quarter 2 (July - September) 85 claims submitted 10/07/19 with a further 68 audited to be claimed 30/08/19 giving a cumulative 153 families successfully worked with, which is a 337% increase on the previous 12 month average of 35 per quarter & equates to £122,400 PBR income. We have made a total of 765 PBR claims out of a target of 2,230 families worked with (32% conversion rate). We are currently tracking 747 families and require additional families to be attached to meet our local target 40-45% conversion rate. We are working to include the Enhanced Child Health Visiting Offer cohort within the programme (~300 families). Rolling annual target is >450 PBR to be claimed by 31 March 2020. Total programme total >1,216 (55% conversion rate of 2,230).